IN 2019, WE TURNED WATER INTO ACTION
When I first founded One Drop, I had a vision of a better world with better living conditions for all. We could not envisage then, that almost 13 years later, our work on safe water, sanitation, and hygiene would have the widespread critical importance that it has today, as we face a global health crisis.

This Impact Report highlights the work we have accomplished together in 2019 by sharing our efforts, knowledge, and finances for a common, vital cause. Together, we will soon have sustainably transformed the lives of more than 2.1 million people. I am extremely proud of all we have achieved, including and beyond making safe water accessible to hundreds of thousands of people. This report brings hope in these difficult times: it shows why, while remaining very concerned about the world’s current situation, I continue to remain optimistic about the future.

In the face of this pandemic, we need the world to unite. And despite the uncertainties we may all be facing, one thing is clear: the world needs us to pursue our mission, now more than ever. It is time for all spheres of action — from business, to arts, to international development — to join forces. Because we are all in this together. Because we are one. And as one, we can change the world for the better.

GUY LALIBERTÉ,
Founder of One Drop, Cirque du Soleil and Lune Rouge

Launching our annual Impact Report is one of the moments I always look forward to the most. It’s the moment we reveal the positive impact that One Drop’s projects have had on moving us closer to the United Nations (UN) Sustainable Development Goal (SDG) 6: ensuring the availability and sustainable management of water and sanitation for all. But this year has had us all facing unprecedented challenges; although we have wonderful and encouraging news to share, we are also living a global health crisis.

In 2019, One Drop worked on 13 key projects in 11 countries. We were recognized by Charity Intelligence as one of the Top 10 International Impact Charities in Canada in addition to contributing as an External Support Agency for a UN Water and World Health Organization Guide to action on matters affecting water, sanitation, and hygiene.

However, as this pandemic continues to spread, we all realize that a lot remains to be done to ensure global health and wellbeing. The current situation is critical and challenging for vulnerable communities that face considerable difficulties protecting themselves from COVID-19 and adopting proper hand hygiene due to a lack of access to water. The momentum is stronger than ever, and it is time to take action, together. Let us see this Impact Report as proof that, together, we have the strength to accomplish life-changing projects for a safer and brighter tomorrow, for all.

MARIE-ANNE TA威尔,
Chief Executive Officer at One Drop
WE GO BEYOND BUILDING INFRASTRUCTURE

At One Drop™, we are always ready to go above and beyond to achieve true long-term sustainability. We believe in the combined power of providing access to safe water, sanitation, and hygiene (WASH) services, promoting healthy behaviours, and encouraging capital supporting income-generating activities and market-based solutions.

Access; Behaviour change; Capital. These make up our A•B•C for Sustainability™ model. The combined power of these three components makes our projects sustainable by creating an enabling environment for positive change and helping communities reach their full potential.
SOCIAL ART FOR BEHAVIOUR CHANGE

Transformational change in how water, sanitation, and hygiene services are provided around the world requires more than just building infrastructure. People and communities must adopt and maintain healthy behaviours for the long term.

One Drop’s unique Social Art for Behaviour Change™ (SABC) approach draws upon evidence from a range of disciplines — including behavioural economics, neurosciences, and socially engaged arts — to create interactive spaces where community participants work alongside artists to inspire, activate, and sustain behaviour change. The process starts with identifying key behavioural determinants, as well as cultural and artistic references, to design interventions that are deeply embedded within local realities and needs. The idea behind the approach is to put people and emotions first as a means of tackling hygiene and sanitation-related behaviours such as handwashing with water and soap or properly maintaining a latrine.

Social arts are an effective vehicle to co-create emotionally captivating interventions by, with, and for individuals and communities. Throughout the social art process, we train, build, and strengthen the capacity of local critical change agents to become champions of positive behaviours in their own communities. The SABC approach has proved to increase stakeholders’ sense of involvement, ownership, and empowerment to drive long-term change.

With only a decade left to meet the United Nations Sustainable Development Goals, it is increasingly clear that behaviour change is the missing link required to make the difference. One Drop’s SABC approach offers creative and systemic solutions that ensure sustainable access to safe water and sanitation for the world’s most vulnerable communities.
ONE DROP’S COMMITMENT TO WASH IN HEALTH CARE FACILITIES

The widespread lack of WASH services in health care facilities not only compromises patient safety, dignity, and human rights, but it also holds back efforts to improve maternal and child health.

DR. TEDROS ADHANOM GHEBREYESUS,
Director-General of the World Health Organization (WHO)

One in four health care facilities worldwide lacks basic water services, and one in five has no sanitation services – respectively impacting 2 billion and 1.5 billion people.*

Everyone involved in health care – patients, their families, staff – deserves to be cared for and to work in a clean, safe environment. The 2019 World Health Assembly Resolution on WASH in Health Care Facilities urges countries to address this issue by developing national roadmaps, setting and monitoring targets, increasing investments in infrastructure and human resources, and strengthening existing systems to improve and sustain WASH services in health care facilities. Throughout 2019, One Drop supported WASH projects in health care facilities in Haiti, Malawi, and Mali.

In June 2019, One Drop attended the Global Health Council Stakeholder Commitments Gathering in Washington, D.C., where funders, non-profits, financial actors, corporations, and the United States Government committed to ensuring that everyone seeking health care, no matter where they live in the world, have access to a health facility that has adequate water, soap, and toilets.

Moreover, in September 2019, One Drop participated in the WASH in Health Care Facilities Global Meeting in Zambia, where 18 countries presented their commitments in alignment with WHO/UNICEF’s eight practical steps to achieve universal access to quality health care. More specifically, One Drop led a workshop on community engagement emphasizing how community members and organizations play an important role in ensuring that health care facilities provide the level of care citizens expect and deserve.

OUR COMMITMENT

As a contributing member of the WHO-led Global Task Force with a current pledge of US$8 million in funding for WASH in health care initiatives, One Drop is committed to working in collaboration with key partners and agencies like the Centers for Disease Control and Prevention (CDC). Beyond investing in WASH infrastructure, One Drop will continue to deploy its innovative SABC approach to promote the adoption of key healthy behaviours that protect both care providers and patients.

ONE DROP BRINGS ITS UNIQUE APPROACH TO THE WORLD STAGE

"At One Drop, we know that providing access to safe water is only the beginning."

TANIA VACHON, Director of Social Art for Behaviour Change, One Drop

In 2019, One Drop was more active than ever on the world stage, attending, participating, and contributing to major international events together with leading WASH-sector experts to showcase the success of its unique SABC approach.

One Drop and its partners had a strong presence in Sweden at World Water Week, the annual focal point for global water issues organized by the Stockholm International Water Institute (SIWI). This conference reunited close to 380 organizations from 135 countries, and its 2019 theme — “Water for Society, Including All” — connected perfectly with One Drop’s mission.

The International Finance Corporation (IFC) Sustainability Exchange in Dakar, Senegal opened with the Centre Culturel Kôrê, our social art partner in Mali, presenting a theatre performance based on our SABC approach. Véronique Doyon, Chief Program Officer, also participated in a thought-provoking panel on the Value of Water.

One Drop was also thrilled to take part in the 8th edition of C2 Montréal by leading an Art for Creating Change workshop made possible by One Drop’s long-standing partner, the RBC Foundation. This interactive activity allowed participants to understand firsthand how social art can be a catalyst for behaviour change.

Finally, One Drop’s social art experts, along with representatives from our Mali partner, participated in the Francophone Summit for Social and Behaviour Change Communication (SBCC) in Abidjan, Côte d’Ivoire. Our first presentation focused on community involvement, dialogue, and resource mobilization, while a second workshop promoted how mastering social art activities and debate techniques make the behaviour change process more efficient.

...AND ORGANIZES THE ONE DROP LAB FOR CHANGE
LAZOS DE AGUA SPECIAL EDITION

"Exchange. Go beyond. Change the story."

As an organization continually learning and building on its expertise, we have long valued sharing experience and knowledge at One Drop. Over the past 10 years, four Think Tanks for Change have been held – in Montreal (2008), Nicaragua (2010), Honduras (2011), and El Salvador (2013).

In addition, One Drop’s 2019 Lab for Change was a unique event attended by executing partners from its 13 ongoing projects around the world, including those from the five projects that make up Lazos de Agua — the Latin American program co-founded by One Drop, the Inter-American Development Bank (IDB), The Coca-Cola Foundation, and Fundación FEMSA. The event was also attended by donors and representatives from other executing agencies, related organizations, and government bodies.

Over a five-day period, more than 100 participants exchanged learning experiences to generate new knowledge that will be applied to respective projects. Different approaches, languages, cultures, initiatives, and expectations converged into a single focus: the achievement of United Nations Sustainable Development Goal 6 – ensuring the availability and sustainable management of water and sanitation for all.
PEOPLE IMPACTED

982,800
AS OF DECEMBER 31ST, 2019

2,176,700
ONCE OUR CURRENT PROJECTS WILL BE COMPLETED

2019 PROJECT INVESTMENTS BY REGION

These investments are in addition to those made towards Mobilization and Awareness in North America.
These investments are in addition to those made towards Mobilization and Awareness in North America.
**HIGHLIGHTS**

- The baseline study on WASH in health care facilities was completed with the support of the Centers for Disease Control and Prevention (CDC).
- An innovative approach to remotely support SABC design was developed and implemented in an effort to ensure the project could move ahead despite the evolving security situation.
- A core group of seven SABC champions has been identified to lead the SABC design and implementation process in Haiti throughout the course of the project.

<table>
<thead>
<tr>
<th>WHEN</th>
<th>TOTAL INVESTMENT</th>
<th>EXECUTING PARTNER</th>
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<tbody>
<tr>
<td>2018 - 2021</td>
<td>US$17M</td>
<td>CCISD (Centre de coopération internationale en santé et développement)</td>
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<td>TOTAL INVESTMENT FROM ONE DROP</td>
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<td>US$2.4M</td>
<td>Global Affairs Canada</td>
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<td></td>
<td>2019 INVESTMENT FROM ONE DROP</td>
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<tr>
<td></td>
<td>US$0.35M</td>
<td>Ministry of Health of Haiti</td>
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**WHERE**

Districts of Anse-Rouge, Gros-Morne, Terre-Neuve, Ennery, Gonaïves, l'Estère, Marmelade, and Saint-Michel-de-l'Attalaye, Department of Artibonite, Haiti

**PEOPLE**

239,000
HIGHLIGHTS
- More than 4,200 people participated in SABC interventions while also benefitting from improved WASH infrastructure.
- A total of 374 project-trained Leaders of Change carried out SABC activities, reaching more than 3,400 community participants.
- As part of the improved Capital component strategy, six micro-, small-, and medium-sized enterprises were strengthened, and 53 entrepreneurs were trained (including 32 women).

TOTAL INVESTMENT
- **US$6.3M**
- **TOTAL INVESTMENT FROM LAZOS DE AGUA**
  - **US$3.25M**
  - **2019 INVESTMENT FROM LAZOS DE AGUA**
    - **US$0.78M**

FINANCIAL AND EXECUTING PARTNER
- Fundación PLAN (Plan International)

LAZOS DE AGUA PROGRAM PARTNERS
- The Coca-Cola Foundation, Inter-American Development Bank, Fundación FEMSA, and One Drop

GOVERNMENT PARTNER
- Municipality of Tumaco

WHERE
- Municipality of Tumaco, Department of Nariño, Colombia

22,500 PEOPLE

2018-2022
HIGHLIGHTS
- Approximately 31,000 people across 36 communities have gained access to WASH infrastructure.
- Progress was made towards integrating the SABC approach into key government strategies and programs.
- The redesigned Social Circus Workshop allowed water committees to gain greater recognition in the communities.
- A total of 457 Leaders of Change were trained, some of whom have already played a major role in national and regional events such as Guanajuato’s Expo Agua water-sector conference and Mexican artistic fairs.

TOTAL INVESTMENT
US$14.3M

TOTAL INVESTMENT FROM LAZOS DE AGUA
US$2.78M

2019 INVESTMENT FROM LAZOS DE AGUA
US$0.45M

EXECUTING PARTNER
Living Water International

LAZOS DE AGUA PROGRAM PARTNERS
The Coca-Cola Foundation, Inter-American Development Bank, Fundación FEMSA, and One Drop

GOVERNMENT PARTNERS
Comisión Estatal del Agua de Guanajuato (CEAG) and Comisión Nacional del Agua (CONAGUA)
### HIGHLIGHTS

- More than 6,400 people participated in SABC interventions while also benefitting from improved WASH infrastructure.
- The executing partners strengthened their Social Art for Behaviour Change knowledge by participating in One Drop’s Lab for Change in Mexico and WaterAid’s regional hygiene-related behaviour change workshop.
- The WASH-products and services market strategy was deployed in the Municipality of Waslala, which includes the creation of a multi-sector partnership – Alianza para el agua Waslala.
- Water infrastructure administration, operations, and maintenance processes were improved by providing training to water committees on A•B•C topics.

### TOTAL INVESTMENT

- **US$8.1M**
- **US$4M** from Lazos de Agua
- **US$1.06M** in 2019 from Lazos de Agua

### EXECUTING PARTNER

WaterAid Nicaragua

### FINANCIAL PARTNER

WaterAid America

### LAZOS DE AGUA PROGRAM PARTNERS

The Coca-Cola Foundation, Inter-American Development Bank, Fundación FEMSA, and One Drop

### WHEN

- **2017**
- **2022**

### WHERE

Municipalities of Waslala, Waspam, and Puerto Cabezas, RACCN region, Nicaragua

### PEOPLE

17,400
**Paraguay**

**Y Kuaa**

A Lazos de Agua Project

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**Highlights**

- More than 24,000 people across 36 communities have gained access to WASH infrastructure.
- The B component strategy was revamped to increase community and other key stakeholders’ participation in SABC interventions.
- Three sanitation board associations were created and trained to impact the sector at both regional and national levels.
- Young Leaders of Change, teachers, and sanitation board members worked together to identify joint initiatives.
- Three new financial products were designed — for users, sanitation boards, and micro-, small-, and medium-sized enterprises — to improve WASH access and quality of services.

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**Total Investment**

- **US$40.29M**
- **Total Investment from Lazos de Agua**
  - **US$2M**
- **2019 Investment from Lazos de Agua**
  - **US$0.54M**

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**When**

2017 - 2021

**Where**

Departments of San Pedro, Concepción, Caaguazú, Guairá, Paraguari, and Itapúa, Paraguay

**43,600 People**

**Executing Partner**

Fundación Moisés Bertoni

**Lazos de Agua Program Partners**

The Coca-Cola Foundation, Inter-American Development Bank, Fundación FEMSA, and One Drop

**Government Partner**

Servicio Nacional de Saneamiento Ambiental de Paraguay (SENASA)
HIGHLIGHTS
- More than 31,000 people participated in SABC interventions while benefitting from improved WASH infrastructure.
- Open defecation free (ODF) status was attained in the Quecá community by combining Water For People’s Everyone Forever and One Drop’s A•B•C for Sustainability models.
- Three municipal councils approved the Everyone Forever plans.
- Cooperation agreements on access to WASH services in public institutions were signed with the Ministry of Health and the Ministry of Education of Guatemala.
- Communities and local governments notably exceeded the agreed-upon contribution for component A.
This story is about **EMPOWERMENT**.

It is not just the story of one man’s journey as a change-maker; rather, it is a story about the greater impact of giving someone the skills and confidence to empower others in their community — especially young people.
Pablo lives in Ybyracatu, a rural village in Paraguay’s Department of Caaguazú - Yhu District. As a young man, he worked on a chacra (ranch), and although he often helped out at the local church and school, Pablo had no plans to continue his studies nor to play a role as a community leader…

But Pablo’s story was about to change.

Pablo’s life was transformed after Fundación Moisés Bertoni and Servicio Nacional de Saneamiento Ambiental de Paraguay (SENASA) invited him to attend a series of “Training of Trainers” workshops as part of the Lazos de Agua Program’s Y Kuaa Project in Paraguay. The workshops addressed topics like community organizing, water quality, and financial management of sanitation boards. Pablo showed tremendous interest in developing his skills as a leader and he was asked to support the local sanitation board in improving water, sanitation, and hygiene management in his community. Today, Pablo serves as secretary of the Ybyracatu Sanitation Board, and president of the Water Service Providers Association of Yhu District, of which he is also a founding partner.

As a teacher and a member of the Ybyracatu Sanitation Board, Pablo understands the importance of ensuring that younger people are involved in the sustainable management of water and sanitation services in their community. Throughout the Y Kuaa Project, he was instrumental in mobilizing teachers and students to participate in SABC workshops, which led to the creation of the youth group Sol Naciente. These young Leaders of Change use social art to support the adoption of healthy behaviours like handwashing with soap, safe storage of drinking water in the household, and paying water service tariffs.

One Drop’s SABC approach focuses on co-creation to promote change. Our initiatives are designed and implemented with the active participation of community members and local project partners, because getting people involved from the beginning fosters long-term commitment – among individuals and across communities. Leaders of Change like Pablo are essential to the success of One Drop’s water, sanitation, and hygiene projects. Their commitment and involvement have a ripple effect that truly encourages behaviour change within communities.

For Pablo, reaching young people is the key to creating a lasting impact. He knows that the changes they make can improve the quality of life for their entire community.

TO DATE, ONE DROP AND ITS PARTNERS HAVE CHANGED THE STORY OF MORE THAN 8,500 PEOPLE IN PARAGUAY.

LET'S KEEP CHANGING THE STORY. TOGETHER.
INTEGRATED PATHWAYS FOR IMPROVING MATERNAL, NEWBORN, AND CHILD HEALTH

HIGHLIGHTS
- The water supply infrastructure, latrines, handwashing points, and incinerators in one district hospital and five health care facilities have been rehabilitated and/or constructed.
- The project’s SABC strategy has been designed and rolled out across three target districts in partnership with the Ministry of Health of Malawi. The focus is primarily on handwashing for mothers, handwashing for health care providers, and toilet use.
- To date, eight social art partners have been trained to perform SABC.

TOTAL INVESTMENT
US$21M

TOTAL INVESTMENT FROM ONE DROP
US$1.6M

2019 INVESTMENT FROM ONE DROP
US$0.66M

WHERE
Districts of Chitipa, Salima and Kasungu, Malawi

EXECUTING PARTNER
CowaterSogema International

CONSORTIUM & FINANCIAL PARTNERS
Global Affairs Canada, Plan Canada, JCM Power, and the Society of Obstetricians and Gynaecologists of Canada (SOGC)

GOVERNMENT PARTNER
Ministry of Health of Malawi

280,000
PEOPLE

*The InPATH Project began its design phase in 2017.
HIGHLIGHTS
- More than 82,000 people gained improved access to durable and safe drinking water and sanitation services thanks to various governance strengthening and infrastructure interventions, including the construction of 44 water points.
- Approximately 198,700 people were reached through social art activities (theatre shows, murals, radio spots/stories) that focused on changing key behaviours around water and sanitation.
- A total of 41 villages targeted by the project have achieved open defecation free (ODF) status.
- To boost revenue-generating activities, 13 female and youth groups have been trained in entrepreneurship and marketing for agricultural, agri-food, or WASH-related products.
In Mali, rural households saw the presence of handwashing devices increase from 25% to 41%. As a result, the percentage of people who washed their hands with soap and water at critical times, especially after toilet use, increased from 25% to 34% by midway through the project. Among respondents who adopted this healthy behaviour (most of whom were adolescents), more than 85% attributed the change to awareness activities carried out in schools and/or to social art activities that took place in their communities — activities supported by the Ji Ni Beseya Project.

Within the project’s target communities, reported household rates of diarrhea in children under five years of age decreased from 20% to 7%.

A survey conducted in target villages at the end of the ECED-Sahel Project revealed that approximately 75% of households have abandoned open defecation and are exclusively using latrines, compared with only 1% who did so prior to the project.

The survey also found that 90% of households with a latrine at home use and maintain it properly.
ECED-SAHEL
WATER AND SUSTAINABLE ECONOMIC GROWTH IN THE SAHEL REGION

HIGHLIGHTS
- Construction was completed on a turnkey water treatment plant to supply the town of Dori and 17 surrounding villages (nearly 60,000 people).
- More than 1,700 household toilets and 35 community latrine blocks were built, improving sanitation conditions for 21,500 people.
- A total of 24 local artists trained in SABC interventions communicated key water and sanitation behaviour messages to more than 53,000 people.
- Income-generating activities focused on livestock fattening, soap making, and agriculture benefitted more than 700 women and 100 men, increasing average revenues by more than 60%.

EXECUTING PARTNER
CowaterSogema International

FINANCIAL PARTNERS
Global Affairs Canada and IAMGOLD

GOVERNMENT PARTNERS
The Ministère de l'Eau et de l'Assainissement and ONEA (Office national de l’eau et de l’assainissement)

WHERE
Communities of Dori, Gorom-Gorom, and Falagountou, Sahel region, Burkina Faso

104,000 PEOPLE

TOTAL INVESTMENT
US$13.3M

TOTAL INVESTMENT FROM ONE DROP
US$3.8M

2019 INVESTMENT FROM ONE DROP
US$0.86M

WHERE
Communities of Dori, Gorom-Gorom, and Falagountou, Sahel region, Burkina Faso
This story is about the power of WOMEN’S LEADERSHIP. It is more than just the story of a mother from a poor rural village who has benefitted from one of our projects. It is the story of a woman’s determination to empower herself and others around her, and to bring about real change in her community.
So much more than a beneficiary, Zourata Maiga is nothing less than a powerful Leader of Change. Under her leadership, the women of the Bonkani cooperative became a shining example of female entrepreneurship in the region (“bonkani” means “lucky” in the local dialect). Her path to leadership was not without obstacles; after reaching high school, Zourata was forced to abandon her studies due to a lack of economic resources.

The mother of a young child, Zourata was not yet aware that her and her community’s stories were about to change.

The story of the Bonkani cooperative began in 2016, when 30 or so community women came knocking at Zourata’s door, needing her help. These women were former artisanal gold miners who had decided to abandon the practice due to low revenues and growing insecurity. They wanted to work in livestock fattening, one of the main economic drivers in the Sahel region, and since setting up a cooperative required registering with the district, the women asked Zourata to help with the administrative hurdles. She successfully helped them secure a credit union loan of more than two million CFA (approx. US$3,400).

However, goat fattening did not initially go well. In the first year, many of the goats died, since the women did not understand how to monitor the animals’ health. “But we are proud and strong women; we wanted to find a solution and make this work!” explained Zourata. The women in the Bonkani cooperative turned to the ECED-Sahel Project financed by One Drop, Global Affairs Canada, and IAMGOLD. Specialists helped train them and put them back on the right track.

“After just three months, we were well on our way!” said Zourata. The women were able to successfully fatten their animals and sold four times more goats than ever before. Income from the women’s business activities has increased their families’ quality of life and improved the women’s status within their community.

With financial support, revenue-generating initiatives can create a powerful ripple effect that leads to sustainable development for rural communities. When asked what makes Zourata such a powerful agent of change for women and the community as a whole, the ECED-Sahel Project manager in charge of economic development mentioned her natural sense of leadership, her faith, and her ability to create an environment of mutual trust among women in her community. Ultimately, Zourata’s story is about what can happen when women are empowered as drivers of social and economic change.

The story of Zourata, entrepreneur and leader of change.
INDIA
BOOND*
COMMUNITY-LED WASH INITIATIVE IN GAYA AND MADHUBANI

AREAS OF FOCUS
- Ensure access to WASH-related products and services through women-led market-based livelihood and entrepreneurial models.
- Train and support frontline health workers and health volunteers on menstrual hygiene management.
- Support the government in developing guidelines on key WASH practices.
- Promote and train local artists in social art methodologies for WASH-related behaviour change.

TOTAL INVESTMENT
US$2.1M

TOTAL INVESTMENT FROM ONE DROP
US$1.2M

2019 INVESTMENT FROM ONE DROP
US$0.08M

WHEN
2019-2022

WHERE
Districts of Gaya and Madhubani, State of Bihar, India

250,000 PEOPLE

EXECUTING PARTNER
WaterAid India

FINANCIAL PARTNERS
METRO AG, WaterAid India, and WaterAid Canada

*“Drop” in Hindi
HIGHLIGHTS
- To benefit more than 4,000 households, 110 new water points were installed.
- Capacity-building activities were held in 142 schools with Students’ WASH Committees and School Water and Sanitation Committees aiming to engage school administration staff, and students to appropriately use and maintain their WASH facilities.
- A local artist group performed a new multidisciplinary show in 30 villages focusing on water storage/handling and handwashing with soap.
- A total of 900 farmers were trained in improved agricultural practices and 600 farmers were trained in preparing vermicompost and organic pesticides.

TOTAL INVESTMENT
US$3.9M

TOTAL INVESTMENT FROM ONE DROP
US$1.8M

2019 INVESTMENT FROM ONE DROP
US$0.63M

EXECUTING PARTNER
Water For People

FINANCIAL PARTNERS
METRO AG, United Technologies Corporation, and Water For People
This story is about having the courage to be a LEADER OF CHANGE. It is about more than Geeta’s new toilet; it is about a woman’s determination to spark positive change in her household and in her community.
THE STORY OF GEETA DEVI AND HER NEW TOILET

“Swachhata” (sanitation in Hindi) is not a new concept to Geeta Devi, a 35-year-old married mother of five. But it can seem like an insurmountable challenge to take on new sanitation practices in contexts of extreme poverty, like in Geeta’s village of Kamrauli in Sheohar District, State of Bihar, India.

When Project Sheohar 2 arrived in Kamrauli in September 2019 to launch a Community-Led Approach to Sanitation program, open defecation was a widespread practice in the village, as it is in much of India. A lack of access to funds is a major barrier to sanitation efforts; lack of education and knowledge on how to get started are also key factors preventing families from adopting behaviours that can tackle the spread of disease. Geeta voiced the hopelessness she felt in the face of her family’s worsening health and her community’s sanitation crisis.

And that is the day Geeta’s story changed.

With the guidance of a Field Facilitator, Geeta gained the knowledge and confidence required to purchase the material she needed to build a low-cost toilet. Moreover, she purchased the materials from a Rural Sanitary Mart, a toilet-supply shop that had been established with the help of the project to provide quality toilet infrastructure and installation services at an affordable price.

Thanks to some savings and the unwavering support of her husband, Bikau Kumar, Geeta finally got the toilet she needed for her household. She initially faced resistance from her community, but soon after even her critics saw the benefit of investing in improved sanitation practices.

To help communities create an enabling environment for change and reach their full potential, we need to go beyond building infrastructure. We need to provide safe and equitable access to services, activate behaviour change, and support market-based solutions. Geeta just needed some support to make a change, and that change has made her the leader she is today.

Geeta is now a powerful role model in her village, particularly for other women. The village chief appointed her a Sanitation Committee member. Her courage and sense of initiative continue to inspire other members of her community to follow her lead and build more toilets in a collective effort to make their village open defecation free.

To date, ONE DROP and its partners have changed the story of more than 518,900 people in India.

Let’s keep changing the story. Together.
RAJASTHAN

COMMUNITY AND GOVERNMENT-LED SUSTAINABLE AND EQUITABLE ACCESS TO WASH SERVICES

HIGHLIGHTS

- A total of 12 new water supply schemes were completed across 12 villages, ensuring access to safe water for more than 1,000 vulnerable people.
- An earth dam for groundwater recharge was constructed.
- A state-level consultation called “Menstrual Hygiene Management: Break the Silence” was organized in collaboration with government stakeholders.
- More than 1,500 awareness sessions on menstrual hygiene management were conducted with more than 6,800 women—with more than 300 specifically targeted at adolescent girls in schools.
- Multidisciplinary shows focusing on key behaviour themes continued in project villages.

TOTAL INVESTMENT
US$14.6M

TOTAL INVESTMENT FROM ONE DROP
US$2.25M

2019 INVESTMENT FROM ONE DROP
US$0.45M

EXECUTING PARTNER
Centre for microFinance

FINANCIAL PARTNER
Tata Trusts

GOVERNMENT PARTNER
State Government of Rajasthan

WHERE
Districts of Sirohi and Pali, State of Rajasthan, India

240,000 PEOPLE

WHEN
2016-2021

WHERE
Districts of Sirohi and Pali, State of Rajasthan, India
PIRURSIIVIK®
GREENHOUSE AND SOCIAL ART PROJECT

HIGHLIGHTS

- Tupiq A.C.T., an Inuit social circus troupe supported by the project, received a grant to create their first full-scale show with a focus on promoting healthy practices around water and nutrition.

- The Innalik School’s Environment Club built and delivered four miniature greenhouses for community organizations.

- The first regional Greenhouse and Growing Training was held in Kuujjuaq to support Northern growers in learning new techniques for growing both in soil and hydroponic containers.

- A community composting box was installed. Discussions are underway between the regional government and the community regarding the setup of a high-efficiency compost system.

TOTAL INVESTMENT
US$2M

TOTAL INVESTMENT FROM ONE DROP
US$0.51M

EXECUTING PARTNER
Makivik Corporation

FINANCIAL PARTNER
RBC Foundation

WHERE
Inukjuak, Nunavik, Quebec, Canada

WHEN
2017 - 2020

1,500 PEOPLE

**“A place to grow” in Inuktitut**
In March 2019, the seventh annual One Night for One Drop imagined by Cirque du Soleil event, presented by MGM Resorts International and COLGATE at the “O” Theatre of the Bellagio Resort & Casino, drew a star-studded crowd for a one-night-only soirée benefitting One Drop. This edition of One Night for One Drop mesmerized the audience with an emotion-packed, sold-out performance that took spectators on an empathetic journey inspired by the themes of human connection, friendship, beauty, nature, love, and loss — all in an aquatic setting.

The credits are just as impressive; co-written and directed by André Kasten and Leah Moyer; imagined by Cirque du Soleil; and choreographed by Alexander Ekman, Andrew Winghart, and Keone and Mari from World of Dance. Highlights included a performance by Las Vegas headliner Blue Man Group, music by Michael Brennan and AnnMarie Milazzo and three spectacular compositions performed live by Academy Award winner Hans Zimmer, among them a specially adapted piece from the award-winning film *Interstellar*. 
A PROFOUND
THANK YOU

TO ALL SPONSORS, DONORS,
AND ATTENDEES.
AND TO ALL OF THE CREATORS,
THE CIRQUE DU SOLEIL CAST AND CREW,
AND ALL GUEST PERFORMERS FOR THEIR
TIME, ENERGY, AND GENEROUS SUPPORT.

Thanks to all of you, One Night for One Drop raised contributions of more than US$6M this year and US$40M since 2013 in support of One Drop’s water initiatives.
The seventh edition of *The Little One for One Drop* charity tournament held in Las Vegas during the World Series of Poker (WSOP) in July 2019 raised an impressive US$693,428 for One Drop, breaking all previous records. A total of 6,246 players participated in the tournament, with each one donating to One Drop US$111 of their US$1,111 buy-in. A grand total of 937 players won a prize from the prize pool, with James Anderson coming out on top to ultimately claim the WSOP gold bracelet and US$690,686 prize.

In August 2019, One Drop was selected as one of the recipient non-profits to benefit from *Triton Poker’s £1 million buy-in tournament*, “Triton Million – A Helping Hand for Charity Event”, which took place in London, UK. Won by Aaron Zang, this tournament had the sixth-largest prize pool in poker history. A total of 54 players gathered for this iconic event and, thanks to their generous donated entry fee, a staggering US$523,908 was raised for One Drop.
In September 2019, One Drop hosted the eighth annual Walk for Water for One Drop presented by Focus Plumbing at the Las Vegas Springs Preserve. More than 1,000 participants joined this inspirational walk and raised more than US$113,000 to support One Drop’s mission. The supporters walked three miles against a serene desert backdrop while holding buckets filled with water paying tribute to the efforts of millions of women and children worldwide who walk every day to meet their basic daily needs.

The Mayor of Las Vegas, Carolyn Goodman, welcomed an enthusiastic crowd bringing attention to important water challenges faced in Southern Nevada. All net proceeds from the event directly benefitted water conservation, technology, and education efforts throughout Southern Nevada.

22 COUNTRIES IN EUROPE AND ASIA

In 2019, One Drop and METRO AG joined forces with participating METRO suppliers in an innovative three-year partnership designed to tackle the issue of safe water access in India, one of the countries most deeply affected by the global water crisis.

The METRO Water Initiative includes an annual two-week in-store campaign held at METRO wholesale stores throughout Europe and Asia. Around mid-March, in recognition of World Water Day, a percentage of sales from selected products is donated towards initiatives that improve access to safe water and sanitation in the State of Bihar, India. In 2019, the annual campaign was held in 22 countries and raised more than US$330,000.

The METRO Water Initiative will help transform the lives of 500,000 people and is proof that cross-sector collaboration can be a major impetus towards reaching the United Nations Sustainable Development Goals.
Thanks to Guy Laliberté’s financial commitment covering our administration expenditures, 100% of contributions from corporations and foundations, as well as donations from individuals, go directly to One Drop’s programs.
**SOURCES OF FUNDS**  
(IN MILLIONS OF USD)

<table>
<thead>
<tr>
<th>Source</th>
<th>Amount</th>
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<tbody>
<tr>
<td>Fundraising events (net)</td>
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<tr>
<td>Partnerships</td>
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<tr>
<td>Donations</td>
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<td>Investments</td>
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<tr>
<td>Deferred contribution mainly from Art for One Drop auction</td>
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<td><strong>Total</strong></td>
<td><strong>$9.514</strong></td>
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**USE OF FUNDS**  
(IN MILLIONS OF USD)

<table>
<thead>
<tr>
<th>Use of Funds</th>
<th>Amount</th>
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</thead>
<tbody>
<tr>
<td>Project funding</td>
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<td>Revenue generation</td>
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<td>Administration</td>
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<tr>
<td><strong>Total</strong></td>
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**DONATIONS**  
**(IN MILLIONS OF USD)**

Donations 11%

**PARTNERSHIPS**  
**(IN MILLIONS OF USD)**

Partnerships 41%

**FUNDRAISING EVENTS (NET)**  
**(IN MILLIONS OF USD)**

Fundraising events (net) 34%

**INVESTMENTS**  
**(IN MILLIONS OF USD)**

Investments 14%

**DEFERRED CONTRIBUTION MAINLY FROM ART FOR ONE DROP AUCTION**  
**(IN MILLIONS OF USD)**

Deferred contribution mainly from Art for One Drop auction 7%
2019 was another year of impact.

Our distinguished project partners and our generous donors are essential to that success. Without them, we would not be where we are today.

Tackling water issues requires joint efforts on a global scale. We are very encouraged by the progress that has been accomplished over the past decade and we are hopeful about the future of ensuring sustainable water access and sanitation for communities in dire need. To achieve our goals, we work with a carefully selected group of executing partners, development agencies, local governments, like-minded foundations, and visionary corporations. By working in concert with these multiple partners, One Drop is able to leverage every dollar we raise.

We have come a long way since our founder Guy Laliberté embraced global water issues as a personal cause. Thanks to his financial commitment covering our administration expenditures, 100% of contributions from corporations and foundations, as well as donations from individuals, go directly to One Drop’s programs.

Further, the impact of the alliance we have with Cirque du Soleil, our founding partner, is exceptional. Our mutual commitment and continuous collaboration serve as an everyday inspiration and allow us to think and create worldwide fundraising and campaigns that go far beyond the expected.

Our supporters come from all walks of life and include visionary organizations and brand partners who join forces with us in various ways—from project funding, to sponsorships, to organizing awareness campaigns, to leveraging their social media platforms for the good of One Drop initiatives.

To all our valued donors, esteemed partners, ambassadors, and cherished volunteers: THANK YOU.
THE LIST BELOW IS A GLIMPSE OF THE VISIONARY COMMUNITY WE HAVE THE PRIVILEGE OF COUNTING ON.

BRAND PARTNERS
In 2019, we strengthened our relationships with many brand partners. It has been a pleasure to join forces with such remarkable artists and organizations as Audemars Piguet, Sevan Biçakçi, Valmont, and tabléu.

IN-KIND PARTNERS
In 2019, we benefitted in numerous ways from the expertise and contributions of valued in-kind partners such as Audemars Piguet, Blakes, Bombardier Business Aircraft, Carol Joy London, Cashman Photo Enterprises, COMO Hotels and Resorts, Delotite Canada, Encore Event Technologies, Gary Vaynerchuk, Kent & Boska Greenawalt, Kirvin Doak Communications, KB Home, NetJets, NCM America’s Movie Network, O’Gara Coach Beverly Hills, Richard MacDonald, Singita, Solotech, Southern Glazer’s Wine & Spirits, Valmont, and TRH Prince Charles and Princess Camilla of Bourbon-Two Sicilies, Duke and Duchess of Castro, among others. We are thankful for their empowering support!

PROJECT PARTNERS
Current Executing Partners
Centre for microFinance • Centre de cooperation internationale en santé et développement (CCISD) • CowaterSogema International • Fundación PLAN • Fundación Moisés Bertoni • Living Water International • Makivik Corporation • WaterAid India • WaterAid Mali • WaterAid Nicaragua • Water For People

Current Social Art Partners
Akhsha Fine Arts Society • Antropomorfosis • Artistas Trabajando • Ashish Ghosh • Asociación Agencia de Comunicaciones del Pacífico • Teatro Titeres Armadillo • Caja Lúdica • Centre Culturel Kërë • Chilemba Communication Consultants • Chindime and Stars Theatre (CAST) • Chitransh Sarde Rang Manch • Cooperativa de Arte CEIBO, R.L • Asociación Cultural Crear en Libertad • Grupo de Teatro El Bosque • Espace Culturel Gambidi • Fundación Todo por el Cine • Future Kind • Imaginartes Cia • Jakairá • Karmuk Swayam Sevi Sansthan • Lalu Ram and group • Machincuepa Circo Social • La Fundación Maestros del Entretenimiento • Mujeres Creativas Lapta Yula • Nand Lal and group • Navjyoti Grameen Seva Sansthan • Navya Foundation • Pablo Durán and his group of artists • JCM Producciones • Shri Krishn Kala Manch • Skeffs Chimato & The Real Sounds Band • Story Workshop Education Trust (SWET) • Teatro La Guagua • The Performers • Asociación TIERRANUESTRA • Tílches del Bual • Teatro de Marionetas Traca Traca • Tupiç A.C.T. • Zaluso Arts • Zankistas Fuego y Son

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2019 BOARD OF DIRECTORS

One Drop’s Board of Directors, whose members are elected, is composed of recognized leaders from both business and philanthropic communities who have each demonstrated a strong commitment to the cause of safe water, sanitation, and hygiene for all. Board members cover a broad range of expertise and provide advice and counsel to One Drop’s executive management team on a wide range of policies and strategic matters. One Drop rigorously applies best practices of good governance in compliance with the principles of accountability, integrity, equity, and transparency.

EXECUTIVE MANAGEMENT TEAM

MARIE-ANNE TAWIL
Chief Executive Officer

VÉRONIQUE DOYON
Chief Program Officer

SANDRA HECTOR
Director, Talent Management

ANDRÉ LÉGER
Chief Financial Officer

ALEXANDRE MEUNIER
Chief Marketing and Events Officer

ELENA SANTAGATA
General Counsel & Corporate Secretary
TOGETHER,
LET’S CONTINUE TURNING WATER INTO ACTION
This Impact Report is printed in limited quantities and on 100% recycled paper.